

If you are experiencing anti-social behaviour (ASB), please note the guidelines below that will assist you to take immediate action.

- We recommend that you report all incidents of anti-social behaviour (ASB) to Sussex Police; even if they are not able to respond there and then your reports will go onto Police systems and help to form a picture of what is happening and its impact, which will then enable appropriate resources to be allocated to the problem in the longer-term.
- Drug use and drug dealing are criminal offences. Please report these to Sussex Police by calling 999 in an emergency or if the crime is taking place or by calling 101 or via the Sussex Police website at any other time.
- We also recommend that you report as intelligence anything that you think relates to criminal activity that concerns you, for example behaviour you feel is indicative of people dealing drugs but you are not quite sure. What you are seeing might just be that “final piece of the jigsaw” that could enable action to be taken.
- By making reports you are not wasting Police time – Police assess reports to ascertain what priority response they should receive and even reports that are not attended help Police colleagues build up an intelligence picture.
- The matrix used by Sussex Police to triage reports they receive and decide what response those reports will get is THRIVE, which stands for the following:

Threat

Harm

Risk

Investigation opportunities

Vulnerability of the victim

Engagement level required to resolve the issue

- All reports should contain as much information as possible about what is happening, who is involved (descriptions if you do not know who they are), its impact on you or others and how you have been harmed by the behaviour, concerns about the vulnerability of anyone involved etc. as this will enable Police to apply the THRIVE assessment as accurately as possible. If you are reporting ASB, as opposed to welfare concerns relating to someone’s mental health or similar, make sure that you express this clearly in your report.
- Non-emergency Police reports can be made by calling 101 or via the [Sussex Police website](#).
- If an offence is taking place there and then, or if you or someone else is in danger/ it is emergency, you should report this via 999.
- You should be given/ sent a reference number for each report you make. We advise that you keep a record of the reference for any reports made as this will make any follow-up that might be required significantly more straightforward.
- If you have made a report to Sussex Police and wish to find out the outcome of that report, the easiest way to do this is to call 101 and ask, giving the reference you were given when making the

report. If an officer has been allocated to respond to your report it is usually helpful to speak to that officer; the 101 call handler will be able to help you with this.

- Whatever their previous knowledge of a problem individual/ area/ issue, if there is no ongoing case and reports are not being made to Police (and other agencies) it is likely that an assumption will be made that the matter is no longer problematic so it is really important to keep reporting – if people are not aware of an issue they cannot respond to it.
- You can also make reports of ASB or hate incidents to Brighton & Hove City Council's Community Safety Casework Team (CSCT) by emailing communitysafety.casework@brighton-hove.gov.uk, or calling 01273 292735 (currently a voicemail-only service), however please note this team is a casework rather than response service so if you need someone to attend a situation there and then always contact Police. Please also note that the CSCT does not have investigatory powers in the same way Police do, meaning that the actions that they might be able to take are very limited if the identity or address of those causing ASB is not known.