
This post requires that the post holder has the following skills and experience to fulfil the job description. **Please address yourself to the 8 points marked *** and explain clearly how your experience and knowledge meets each of these requirements, including examples where relevant.

Experience:

- * 1 Experience of providing emotional and practical support for vulnerable adults who have complex mental health needs.
- 2 Experience of working with people in distress.
- * 3 Experience of supporting clients in a housing setting.

Skills/Ability/Knowledge:

- * 4 Ability to provide creative, structured, person-centered and co-produced support planning and risk management plans.
- 5 An understanding of the impact that mental health issues can have on a person's everyday life.
- * 6 An understanding of the benefits of a holistic approach to achieve and maintain positive well-being.
- * 7 An ability to work with a strengths-based approach to motivate and empower people.
- 8 Ability to actively listen to clients, build trust and understanding.
- 9 An understanding of accountability and confidentiality issues.
- * 10 An understanding of housing management and health & safety within a residential setting.
- 11 A good knowledge of relevant DWP benefits.
- 12 Ability to work under pressure, prioritise and manage workload.
- 13 A good understanding of safeguarding issues.
- 14 A good understanding and ability to use line management supervision and reflect on performance.
- 15 Good administrative skills including the use of Microsoft Office programs including Word, Outlook and Excel.

16 Ability to offer a responsive approach to managing risks and incidents.

17 Ability to participate in and positively contribute to teamwork.

Attitudes:

* 18 A commitment to the development and implementation of Equality and Diversity Policies.

19 A commitment to your own personal development.

* 20 A commitment to empowering clients and promoting their choice and independence.