

# Lighthouse

Combating Homelessness, Creating Opportunities, Promoting Change

BHT Sussex in Bloom garden competition: meet the winners

Brighton Choir With No Name perform the Women's Euros anthem

The BHT Sussex walking group in the Brighton Pride Parade

Useful cost of living resources to help you through the winter

Hear all about the Community Day at College Road, Brighton

Repairs: Which ones are your responsibility?



# Welcome to Lighthouse Magazine Autumn Edition

I am pleased as ever to share our latest newsletter, the Autumn Lighthouse. After one of the hottest and driest summers on record, staff, tenants and clients at BHT Sussex are getting used to more normal weather for this time of year, with the rain returning to water a lot of very thirsty gardens. Given this, it is appropriate that we have a wonderful and very colourful two-page spread celebrating the success of the winners of the BHT Sussex In Bloom 2022, with some great photos celebrating their success.

Kerry is back with her LGBT+ page and we have an enhanced environment section where Mary Stevens, BHT Sussex Environmental Officer, discusses smart meters, energy saving tips, and some great ways to save water at home. There's a really useful article focusing on the cost of living crisis, giving some really useful tips on ways to save money, and Loretta, BHT Sussex repairs guru, tells you which repairs are our responsibility and which you can't rightly expect BHT Sussex to fix. There's also a rather scary article on bed bug infestation!

And let's not forget the regular features, for example David Chaffey updates everyone on the latest quarterly targets, Joe Ashdown (BHT Sussex Housing Services Administrator and crossword aficionado) offers his latest topical crossword and once again there's things free or cheap to do in your area this autumn.

I know you will enjoy reading this Lighthouse as much as I and the editorial team have enjoyed putting it together.

Happy reading!

Alasdair Tenquist  
**BHT Sussex Involvement Officer**  
**Editor of Lighthouse**

The Lighthouse Editorial Team is made up of BHT Sussex staff and tenants



## Meet Stephen Campbell, your new Maintenance Operative

**On May 30th Stephen Campbell joined  
the BHT Sussex maintenance team.**

Stephen has over 50 years' experience working in the building industry, and his skills include carpentry, landscaping and plumbing. He is on the Register of Gas Safe Engineers. Stephen says he enjoys all of his work, but particularly enjoys carpentry.

In his spare time Stephen likes watching TV and walking his dogs. His dogs certainly keep him busy as he has three of them, a beagle, a cockerpool and a boxer. You may have come across his wife, Shirley Campbell, who also works in BHT Sussex Housing Services. Shirley is one of the Income Recovery Officers.

Stephen works at all the BHT Sussex sites across the county, so you may well see him when you next book an operative in to visit your property!

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**Cover Photo:** One of the many fine gardens on display in the BHTS In Bloom competition - see inside



## Brighton Choir with No Name perform The Women's Euros Anthem

**The Choir with No Name Brighton is a  
choir for people who have experienced  
homelessness and marginalisation, run in  
partnership with BHT Sussex.**

In July they performed at an official fan party in Brighton's Victoria Gardens alongside musicians from the Royal Philharmonic Orchestra for the world premiere of a brand-new song in celebration of the Women's Euro football tournament.

Brighton & Hove Community Stadium was one of the stadiums which hosted the Women's European Football Championship tournament, and in the lead-up to the tournament, the Royal Philharmonic Orchestra (RPO) worked with residents in these ten areas to devise 'anthems' celebrating each local area, women's football and the tournament itself.

During March and April 2022, an RPO team led by composer Sam Mason delivered eight workshops in Brighton & Hove, working with schools and community groups to create a new piece called 'Dare to Dream'. One of the community groups involved was the Choir with No Name Brighton, whose

members had already taken part in recording the national Women's Euro 2022 song along with nine other choirs with the RPO at Cadogan Hall.

BHT Sussex Chair, Kelvin MacDonald, who attended the event, said: 'There is always such a buzz when the Choir with No Name Brighton is performing and this event was no exception – as the huge round of applause, cheering and whooping for their performance showed. The Women's EURO 2022 Brighton anthem that they sang says 'Keep strong, through the tough times, after years of dedication we deserve a celebration. Live the dream, Win the dream' – those words are so right for the Choir with No Name'.

### Meet Anna, the new Choir Manager

As we say goodbye and a massive thank you to Paul Phillips for all his excellent work as Choir Manager, we welcome Anna Spills, his replacement in this key position. Anna has extensive experience in the drug and alcohol services field and is a keen choir attendee in her spare time. She greatly appreciates how music and community can be essential in helping people move on from homelessness and getting to a more resilient place. She is over the moon at the opportunity to combine her experience and passion by managing Choir with No Name in Brighton, and leading on some exciting projects such as the Big Christmas Sing Along at the Dome on the 6th December.

Like the sound of the Brighton choir family and fancy joining? Contact [steve@choirwithnoname.org](mailto:steve@choirwithnoname.org)

# Cost-Of-Living Crisis Resources



## Some useful resources to help you through this challenging time

As we are all aware, from 2021 the UK has been experiencing a cost-of-living crisis. This means that the cost of most essentials, such as food and energy bills, has increased faster than household income. Unfortunately, the people hit hardest by this crisis are those on a low income.

Charlotte Craig, the BHT Sussex Fundraising and Communications Officer has compiled some useful information to help you with your finances during the crisis. For example:

- Did you know that Ofgem rules mean energy suppliers have to help you if you're struggling to pay, including affordable repayment plans, or delaying temporarily a payment deadline?
- Claim free energy saving items include draft excluders, energy saving lightbulbs, radiator foil, and more from BHT Sussex.
- There's information on eligibility and availability of foodbanks, where you can at least 3 days' worth of in-date non-perishable food.
- Struggling to pay your debts? There's advice as to how to get help.
- There's a free and anonymous benefits calculator to check what you could be entitled to.

Just use this link to access all this valuable information:

[bht.org.uk/useful-info](https://bht.org.uk/useful-info)

Read on with Mary Stevens Environmental Corner for more energy saving ideas!

## Free draught excluders and low energy lightbulbs

We are able to provide tenants with items to keep homes warmer thanks to funding from Power Partners. Items available are door snake draught excluders, and foam stick-on draught excluders that you can put around windows. If you have central heating, radiator foil is available, which can be placed behind any radiator on an external wall to reflect heat back into the room.

For tenants who don't already have low energy lightbulbs, we can provide you with three LED A-rated bulbs. Shower timers are also available to help you limit your shower time to four minutes – which saves water and energy.

There is a limited budget for these items, so if you would like any please let us know by October 21st and we will then distribute them.

Contact Environmental Officer Mary Stevens  
[mary.stevens@bht.org.uk](mailto:mary.stevens@bht.org.uk)

## Energy use tips

**Storage heaters** – these should use Economy 7 electricity, storing heat during the cheaper night hours and releasing it during the day when needed. Switching them on during the day is expensive, leading to very high bills. Here is a simple guide with pictures, showing how to use the controls to store heat overnight, and release heat during the day and evening – **ISL200 14 Storage Heaters EasyRead [cse.org.uk](https://cse.org.uk)**

**Electric room heaters** are effective for heating a room for a short time. The most cost-effective options are an oil-filled radiator for warming up a room for a few hours, and a halogen heater for heating up a small area quickly – for more information see: **Room heaters | Centre for Sustainable Energy ([cse.org.uk](https://cse.org.uk))**. For heating for a longer period, using your heating system should cost less.

**Gadget charging:** while they use a small amount of power, consider how long any gadgets you have take to charge – leaving your phone/tablet on charge overnight uses more power and can ruin your battery.

**Laundry:** if you have outside space, drying your laundry outside will save on costs and reduce likelihood of condensation and mould.

**Cooking:** for making warming winter stews and soups, a slow cooker is a good option, as it uses less electricity than an oven, and they cost around £20-£30.

# Environment

## Track Energy Use with a Smart Meter

If you don't have a smart meter in your home, asking your energy supplier to install one means you know how much energy you use. Smart meters should have an in-home display – a small device with a screen that you can put where you want. It receives data from the meter letting you see how much energy you are using (in kilowatts) and how much you are spending (in pounds and pence). This means you can keep an eye on your gas or electricity usage and costs and not rely on estimated bills. It also helps you find out how much energy different appliances are using at home. The meters are designed to be safe and secure and only monitor your energy – for more information see FAQs on energy meters from: **[smartenergyGB.org](https://smartenergyGB.org)**

## Managing energy bills

**Read your meter:** Paying bills by Direct Debit can save you money. However, suppliers base charges on an estimate of your usage – meaning you can end up overpaying. If you pay your bills by Direct Debit, provide regular meter readings – or request a smart meter - so you pay for what you use.

**Contact your energy supplier for help with bills:** Ofgem rules mean energy suppliers have to help you if you're struggling to pay. Contact your energy supplier directly to discuss help they can offer.

**Find free energy advice:** Across Sussex and nationally there are organisations offering free advice on saving energy and support for paying bills:

- **Brighton and Hove – Brighton & Hove Energy Services Cooperative (BHESCo)**
- **Eastbourne and Hastings – Energise Sussex Coast**
- **West Sussex – West Sussex Affordable Energy**
- **National – Local Energy Advice Partnership**

## Be Water Wise

We've had a very dry summer and low rainfall last winter – so although nights are drawing in, it's still important to conserve water.

There are many simple things you can do:

- Only boil as much water as you need in the kettle.
- Use a bowl for washing-up (if you have outdoor plants, using this water on them occasionally is fine). If you need to run the tap for hot water – use this water for rinsing fruit/veg, watering any indoor plants or even flushing the loo.
- An average shower uses half as much water as a bath – and keeping your shower to under four minutes will reduce water and energy use.

Ask your water company for help. If you are in Hastings or Eastbourne, South East Water provide some free water saving devices for customers on request. Find out more about South East Water Products here: **[savewatersavemoney.co.uk](https://savewatersavemoney.co.uk)**.

If you are in the Brighton/West Sussex area your water will be supplied by Southern Water – who offer free home visits to advise on water saving. Find out more here: **[southernwater.co.uk](https://southernwater.co.uk)**

## Enjoy Autumn Outdoors

As the days get shorter it's tempting to hibernate inside. However, getting outdoors every day is good for our physical and mental health. Mental health charity MIND say the benefits of spending time outside include improving your mood, reducing stress, making you feel more relaxed, keeping you fitter and active, improving confidence and self-esteem. It can be simple as taking a regular walk around a local green space, or beach if you're on the coast, and watching birds, trees or the sea change as we move into winter. It might be taking photos of your favourite trees or outdoor places. For ideas for activities see Ideas to try in nature visit Mind at: **[mind.org.uk](https://mind.org.uk)**

# LGBT+ Corner

With BHT Sussex Tenant Kerry

## Brighton Pride BHT Sussex Walking Group

BHT Sussex was part of the Brighton Pride Parade again this year, where the theme was Love, Protest and Unity. BHT Sussex's own Brodie, organiser of our walking group, tells us her experience of what was a fantastic day.

BHT's Sussex's Brighton Pride Parade walking group loudly and proudly marched through Brighton last Saturday, in front of an estimated 300,000 strong crowd! It was a more interactive experience than being on the bus, but all agreed a vehicle would attract more participants next year, so watch this space!

One of our lovely gang said: "I loved the feeling of unity in the city I grew and was raised in, Brighton felt like the town where you can be anything or anyone you want to be. Love is love".

A BIG, HUGE thank you to everyone who joined us. You were fabulous!



## LGBTQ+ Support and Advice in Brighton and Hove and East Sussex Area

**Switchboard:** Listen to, support and inform the LGBTQ+ Community in Brighton and Hove and beyond. Originally a helpline, they now have additional services and offer much more. [www.switchboard.org.uk](http://www.switchboard.org.uk)

**The Rainbow Hub:** Now located in The Ledward Centre the Hub is a local point of contact for LGBTQ+ people seeking up-to-date help, information or guidance. [www.therainbowhubbrighton.com](http://www.therainbowhubbrighton.com)

**MindOut:** A Brighton based mental health service run by and for lesbians, gay, bisexual, trans and queer people. Out

of hours online support service open daily. MindOut offer advocacy services, peer support and affordable counselling. [www.mindout.org.uk](http://www.mindout.org.uk)

**Hastings and Rother Rainbow Alliance:** Working to support LGBTQIA+ people in Hastings and Rother [hrra.org.uk](http://hrra.org.uk)

**Allsorts Youth Project:** Listens to, supports and connects children and young people under 26 who are lesbian, gay, bisexual, trans or unsure (LGBTU) of their sexual orientation and/or gender identity. [www.allsortsyouth.org.uk](http://www.allsortsyouth.org.uk)

**The Clare Project:** Offers support to the transgender, non-binary, intersex and gender variant adults in East Sussex. [www.clareproject.org.uk](http://www.clareproject.org.uk)

## Community Day at College Road, Brighton

On a lovely day in late June, we held a Community Day at the BHT Sussex property in College Road, Kemptown, Brighton.

Community Days are a chance for the community living at the property to meet BHT Sussex Housing Services staff, as well as enjoying a wide range of hot and cold refreshments and getting to participate in other activities.

The garden had a much-needed makeover with the help from Groundscapes Grounds Maintenance Environmental Manager, Michael Steel, who donated his time and resources. This included planting a lovely cherry tree, shrubs, and the creation of a beautiful raised bed complete with herb garden. Staff and tenants worked on the garden together transforming it into a large, beautiful, quiet and safe space for the tenants to enjoy all year round.

Mary Stevens, Environmental Officer, also attended the site. She had a table offering environmental advice and a host of freebies including free draught excluders and shower timers.

Paul Foster, Maintenance Supervisor and keen astrologer, offered the chance for tenants and staff alike to view the sun through his solar telescope.

Other BHT Sussex staff attending included Katherine Pope, Housing Services Manager, and David Chaffey, Housing Services Director. Katherine Pope said,

*'Community Days are such a fantastic way to get to know our tenants and the places where they live, The College Road Community Day was such a success. It was a pleasure to see tenants taking pride in their communal areas and sharing a fun experience. There was lots of planting, where tenants and the team were able to get fully involved. We had the opportunity to talk about energy awareness with Mary, our Environmental Officer which was very useful. I look forward to many more to come next year.'*

College Road tenant Chloe said,

*'I really enjoyed the Community Day. I liked helping cutting back the trees and also planting the herbs as I find gardening really therapeutic.'*

Look out for more Community Days planned for next year.



# The BHT Sussex In Bloom Competition 2022

The BHT Sussex in Bloom competition, kindly sponsored by one of our landscaping contractors, Southern Land Services, rates each of the entrant's gardens according to specified criteria, including visual impact, design, plant variety and health.



BHT Sussex in Bloom winner Angela and her garden in Brighton. Check out the amazing transformation in this before and after!

With restrictions due to COVID eased, we were delighted to be able to once again get the chance to view and judge some of the wonderful gardens that our tenants have been lovingly tending over the last year.

This year, for the first time, we were able to include a prize for the more environmentally aware gardeners, meaning that there were three first prizes on offer: Best Individual Garden (for BHT Sussex tenant gardens), Best Communal Garden (aimed at shared gardens held at BHT Sussex client services) and Most Environmentally Friendly Garden (open to both tenant and client gardens).



The Mental Health Services garden, one of the great runners up.

The judges once again were John Hesse and Mark Bailey (representing contractors Southern Land Services), Kelvin MacDonald (Chair of Trustees), Katherine Pope (Housing Services Manager) and myself, Alasdair Tenquist (Tenant Involvement Officer). Judging was in mid-July. We had a wonderful day with our green-fingered tenants and clients, and were all blown away with the efforts, flair and imagination of these talented gardeners.

The prize for the Individual Gardens section of the competition was, for the first time, held by two gardens. Despite long discussions, the judges could not separate them, and so we decided that it was only fair to award joint first prize to Kev Towner of St Leonards on Sea, and Angela Clarke of Brighton.

Angela has a long, thin garden starved of light in the middle of Brighton city centre, yet with her good gardening knowledge and care, and her own artistic sense, she has transformed her plot into something of an urban wonderland, a riot of colour and wonder. Fascinating garden features are created not only by judicious choice of shade tolerant plants, but also by the careful use of what she calls her 'street treasures', recycled furniture and artefacts she has collected from the neighbouring streets.

Kev of St Leonards on Sea shared the first prize (photo on the front cover of Lighthouse this edition). He has worked wonders on his lovely garden – the impact is immediate as your senses are assaulted by colours, fragrances, textures and the movement of the myriad of birds and insects. Plants were

carefully chosen not only to add complementary sparks of colour, but to fill the spaces and bring the garden together. Kev has also made wide use of recycled materials, from the benches, school desks, scaffolding planks, decking and palettes.

The Communal Garden Award was won by Brighton based BHT Sussex Addiction Services. This wonderful garden, with its range of colourful and thriving plots spread across a large garden area, was the inspiration of client Mary, who with the help of peers at Ditchling Rise masterminded a horticultural display second to none.

The prize for the most environmentally friendly garden was won by a Move On garden in Hove, where client Twm, with some help from peers and his mum, worked fully organically, and with harnessed recycled items to create a garden which will be a legacy for future peers to enjoy.

The prizegiving ceremony will be held in October, where prizewinners will be presented with their prize (sponsored by Southern Land Services), an official certificate, and a plaque with a summary of all the judges' comments and advice to take forward for their garden development. There will be another BHT Sussex In Bloom competition next year, and we encourage any of our green-fingered tenants to enter.

In the meantime, we all want to extend our congratulations to all the entrants, who made the day one to remember.



Winner of the 'most environmentally friendly' award, Twm.



Kev's lovely garden in St. Leonards On Sea.



The judges with Mary and her peers at Addiction Services.

# BHT Housing Services:

How Well Are We Performing?

Q3 Oct-Dec 2021, Q4 Jan-Mar 2022, Q1 Apr-Jun 2022



## Repairs: Routine

Response time: 28 days

Q3 **99%**

Q4 **100%**

Q1 **94%**

Target **95%**

## Repairs: Overall Satisfaction

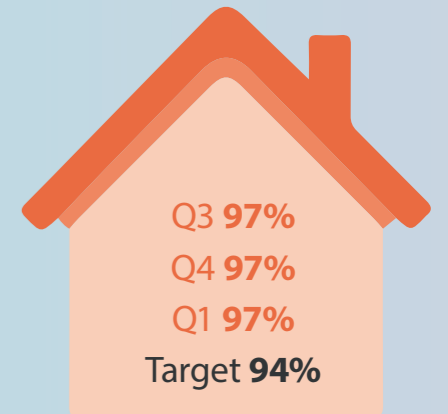


Q3 **99%**

Q4 **98%**

Q1 **96%**

Target **90%**



## Rent Arrears

Percentage of overall rents collected



## Repairs: Urgent

Response time: 4 to 7 days

Q3 **94%**

Q4 **98%**

Q2 **95%**

Target **95%**

## Boiler Servicing

Percentage of boilers serviced yearly

Q3 **99%**

Q4 **100%**

Q1 **99%**

Target **100%**



## Repairs: Emergency

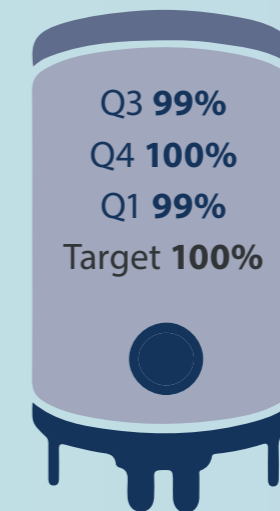
Response time: 24 hours

Q3 **99%**

Q4 **100%**

Q1 **100%**

Target **100%**



## Letting

Days until vacated property is re-let

## Repairs: Which Are the Tenants' Responsibilities?

Although BHT Sussex's Repairs and Maintenance Team and its contractors are on hand to attend to many of the maintenance issues affecting you and your living conditions, there are some areas that are considered to be your responsibility as tenant to resolve.

The list of items below are all examples of repairs that would be considered 'tenant responsibility' and so if a BHT Sussex maintenance operative or contractor carried out any of these works, you as a tenant would be liable for a recharge.

- Fitting new locks, if you lose your keys
- Repairing any damage caused by you, someone living with you or a visitor
- Replacing broken or lost plugs to sinks, hand basins and baths
- Clearing blockages in waste pipes and toilets caused by the disposal of sanitary items or food waste
- Management of condensation and mould
- Replacing broken glass in windows or doors, unless it is due to criminal damage, where a Crime Reference Number will need to be provided
- Broken television aerial sockets
- Replacement of light bulbs, unless they are in concealed units
- Replacement of doorbells and smoke alarm batteries
- Upkeep of front and back gardens that are not shared communally

If you have any queries about what constitutes work for which you would be liable, either contact our Repairs and Maintenance Team on 01323 340018 option 1, or speak to your Housing Officer.

## Bed Bugs: Beware When Buying Second Hand Furniture!

Bed bugs are insects that feed on blood, usually at night. Their bites can result in skin rashes, psychological effects, and allergic symptoms. We recently had to deal with a flat infested with bed bugs which were carried in some second-hand furniture bought by the tenants. Here's some advice to manage this risk.

Bed bugs are great hitchhikers. They can move from an infested site to a new home by traveling on furniture, bedding, luggage, boxes and clothing, and can go for several months without feeding. However, a few precautions can save you a lot of trouble from these insects:

- Always check secondhand furniture, beds and couches for any signs of bed bug infestation before bringing them home.
- Use a protective cover that encases mattresses and box springs to eliminate many hiding spots.
- Reduce clutter in your home to reduce hiding places for bed bugs.
- Vacuum frequently to remove any successful hitchhikers.
- A dryer on high heat can kill bed bugs- however, be vigilant when using shared laundry facilities, e.g. remove items from dryer directly into bag and fold at home.
- Installing draught excluders on the bottom of doors to discourage movement from room to room
- Sealing cracks and crevices around baseboards, light sockets, etc., to discourage movement through wall voids.
- A few simple precautions can keep your home safe from these nasty critters.

## How to make sure you don't get blocked drains

Southern Water tell us that most of the 300,000 homes that suffer from sewer flooding each year are caused by people putting the wrong things down their drains. Loretta Ornsby, BHT Sussex Maintenance Administrator, has some advice to make sure this particular nightmare doesn't occur at your property.

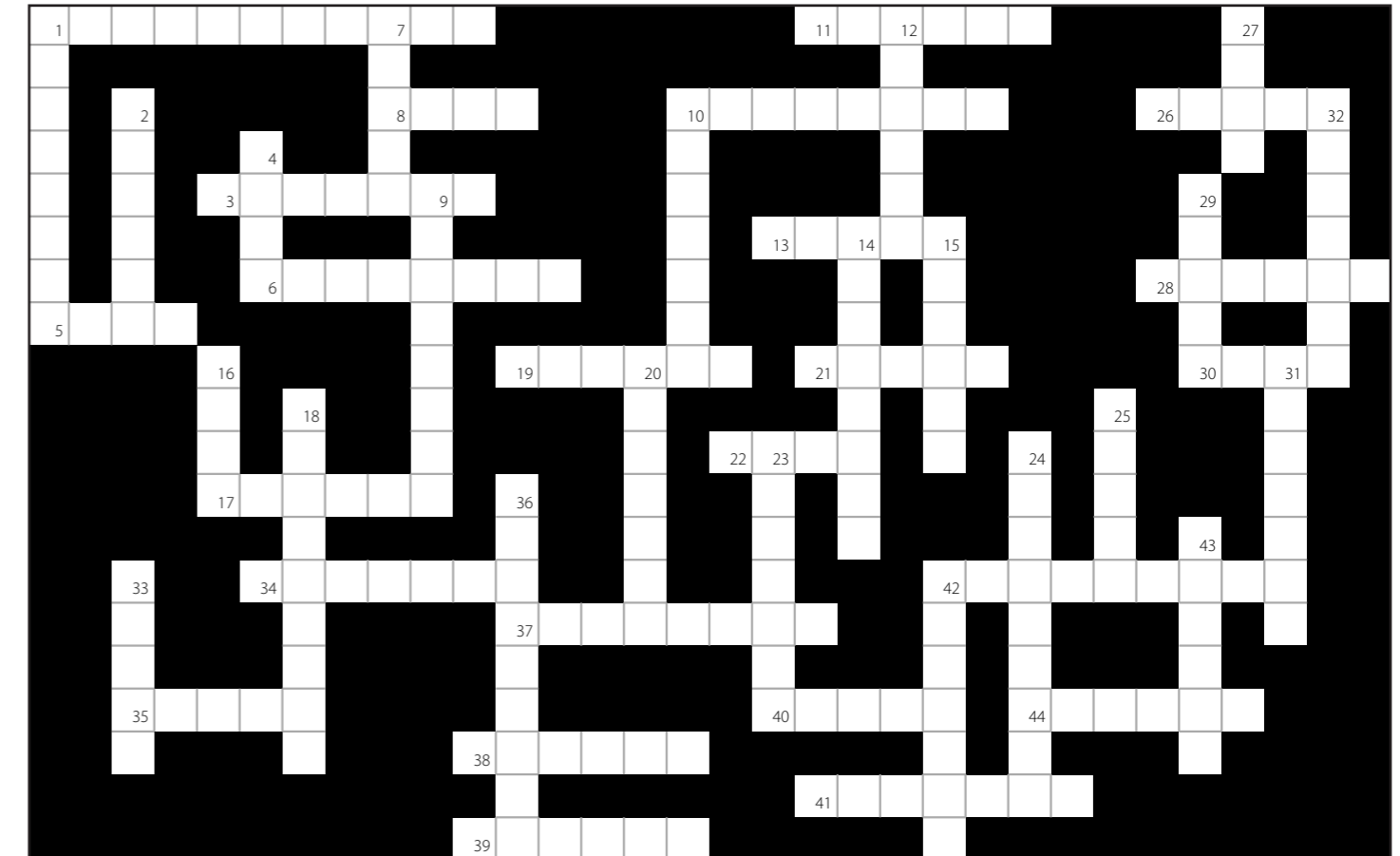
Blocked drains can cause a lot of trouble for both tenants and the maintenance team called out to deal with them. Help to prevent drains clogging by ONLY FLUSHING PEE, POO and PAPER down your toilet. DO NOT flush:

- wipes of any kind
- human/cat or dog food
- any debris that does not belong (even if it says biodegradable)

as all of these belong in the household waste bin. And finally, scrape roasting tins and plates that have grease and fat into the household waste bin – NEVER down the sinks or toilet".

Safe flushing everyone!

## Autumn Crossword (Answers on the back page)



### Across

1. Passerine songbird that migrates in autumn (11)
3. Ripe crops gathered from a field, often in autumn (7)
5. Long-handled garden tool used to collect leaves (4)
6. Garden shrub with purple flowers (8)
8. Bulb-shaped fruit with a Conference variety (4)
10. Edible fungi of which Portobello is an example (8)
11. Bird that is famed for living in other birds' nests (6)
13. Container used for keeping drinks hot (5)
17. Large round fruit grown on a tree of the same name (6)
19. Item of clothing worn as an extra layer in autumn (6)
21. Small mammal native to South America often found upside down (5)
22. Hot liquid food made from

- stock that is consumed in autumn (4)
26. A feeling of coldness in the atmosphere (5)
28. The tangled abode of a spider (6)
30. Natural satellite of Earth found in the night sky (4)
34. Open-air fire lit in celebration on 5 November (7)
35. Cooking apparatus that is operated by burning fuel (5)
37. Waterproof jacket worn in wet weather (8)
38. Foliage shed by deciduous trees in early autumn (6)
39. \_\_\_\_\_ summer, a period of unseasonably warm weather in autumn (6)
40. A soft quilt that forms part of bedding during colder months (5)
41. The loud rumbling noise that accompanies lightning in a storm (7)
42. To spend autumn and winter

- months in a dormant state (9)
44. Black and white omnivorous wild mammal native to the UK (6)

### Down

1. Eleventh month of the year (8)
2. Hooded coat worn to protect against rain and cold (6)
4. The word used in the USA instead of 'autumn' (4)
7. Common fruit used for bobbing at Halloween (5)
9. There are fewer hours of this during the autumn (8)
10. To move to a warmer habitat in colder months (7)
12. These go back one hour at the end of October (6)
14. Fruit dessert eaten during US Thanksgiving celebrations (5, 3)
15. Appliance that is boiled to make hot drinks (6)
16. A large bird with black plumage and a heavy beak (4)
18. Festival celebrated on 31
- October (9)
20. Squash-like orange fruit that is carved as a lantern (7)
23. Plantation area used for growing apples (7)
24. Large striped insect that is a good pollinator (9)
25. Gold-coloured fossilised tree resin used to make jewellery (5)
27. Droplet of precipitation that falls from a cloud (4)
29. Long-handled item used for sweeping leaves (5)
31. Tenth month of the year (7)
32. A portable source of lighting which is often candlelit (7)
33. Wildfowl species referred to as a 'gaggle' (5)
36. Any species of tree that do not shed their leaves in autumn (9)
42. Insulation used indoors during colder months (7)
43. Landowner who grows crops for a living (6)

## Hastings & St Leonards

Hastings Contemporary Art Gallery; Rock A Nore Road, Making Waves Exhibition; Local residents (TN34, 35, 37, 38) only £4; from 8th October

Hastings Borough Bonfire Society's Procession and Fireworks display: Starts at the seafront end of Robertson Street; 15th October

Winter Festive Market; Manor Barn, 4 De La Warr Road Bexhill; 2-day Winter Market; 19th-20th November

Hastings Fishermen's Museum: Rock A Nore Road; Fishing and maritime history of Hastings; Thur-Sat 11am-5pm

Shipwreck Museum; Rock A Nore Road, Hastings; Artefacts from local ship wrecks; Daily 10am-5pm

Hastings Museum and Art Gallery; John's Place, Bohemia Road; Amazingly diverse range of exhibitions; Tues-Sun 10am-5pm

## Eastbourne

Beachy Head Marathon: From Meads Street, Eastbourne; Also a half marathon and 10k run; 22- 23 Oct, starts 8.20am

Remembrance Concert: Our Lady of Ransom Church, Grange Road; Concert, parade with light refreshments available; 6th Nov, 2:30pm

Open Mic Night; The Stage Door: Compton St; Mike Fillery host; 2nd Thurs of each month

Jazz and Blues Jam Night; The Stage Door: Compton St; Duncan/Roger host; 3rd Thurs of each month

Beachy Head Story: Includes great kids' activities; Beachy Head Road; Daily 10am-5pm, Tickets £2.50

Eastbourne Lifeboat Museum; 1898 RNLI William Terriss Memorial Boathouse; Nearly 200 years of local lifesaving history; Daily 10am-4pm

## Brighton and Hove

Free street art in Brighton; Stunning street murals in Trafalgar Lane, Prince Albert Pub, Viaduct Road, St Peter's Street and Kingsbury Street

Free art galleries; Visit Phoenix, Art Republic, Two Kats & A Cow, IO, and ONCA galleries

Brighton Fishing Museum; 201, Kings Road Arches; Exhibits of boats and a tribute to local boat operators in WWII Dunkirk evacuation; Wed, Thur, Fri, Sun 10am-4pm

Brighton Museum & Art Gallery; Royal Pavilion Gardens; Fine collections of decorative art; Daily 10am-5pm

Free Brighton tour; Meet at Al Duomo Restaurant, Pavilion Buildings; 480 years of Brighton ancestry; Wed - Sun 11am, up to 30th Oct; reserve a space at [www.realbrightontours.com](http://www.realbrightontours.com)

Old Police Cells Museum; Town Hall, Brighton; Fascinating prison memorabilia, Sat 10am-1pm

What's On



# Contact Us

## Head Office and General Enquiries

144 London Road  
Brighton BN1 4PH  
01273 645400  
info@bht.org.uk

## Rents and Repairs

01323 340018  
rents@bht.org.uk  
repairs@bht.org.uk

## MyTenancy

www.mytenancy.co.uk  
Report a repair or check your rent  
statement on-line

## Housing Officers

Brighton Housing Officer:  
Kiri Black 01273 645454 / 07826874849

Hastings, Eastbourne & Saltdean  
Toyah Thomas  
07824306591

## Tenant Involvement

Alasdair Tenquist  
01273 645443 / 07825 425084

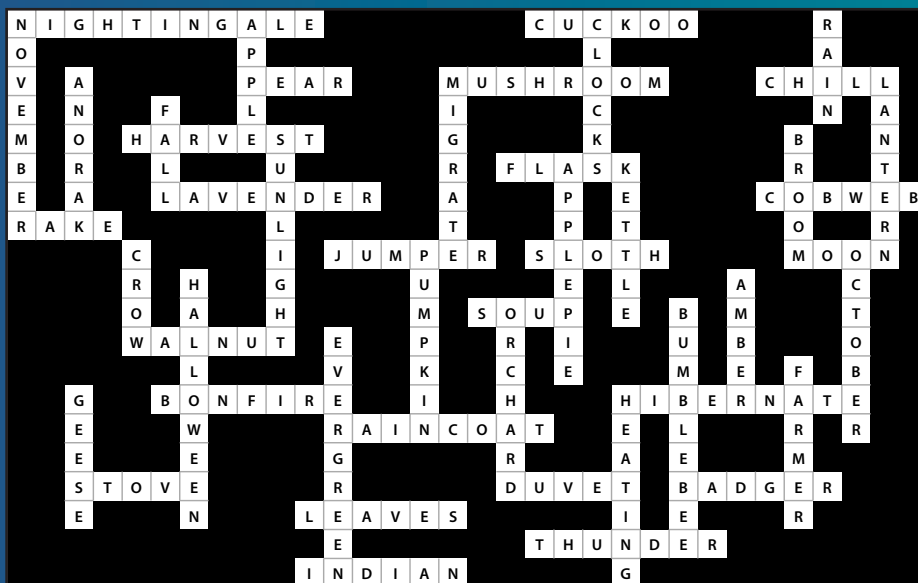
Out of Hours Emergency Repairs  
Redman Howard 07493223016

Gas emergencies  
0800 030 4435

Our mission: Combating homelessness; Creating opportunities; Promoting change.

Our values: Empowering People; Inspiring Change; Collaboration; Delivering Excellence; Being Accountable.

## Crossword Answers



## Congratulations to our prize draw winners

**Congratulations to Joseph from Eastbourne** who won a £20 shopping voucher in the Direct Debit quarterly prize draw simply for setting up a Direct Debit with BHT Sussex. Your Housing Officer can guide you through the process step-by-step.

**Congratulations also to Colin from Brighton** who won a £20 shopping voucher in the prize draw for the repairs survey. Have you had a repair carried out recently? If so, how did you find the service? We need your feedback, so fill in the survey you receive in the post and you could win a £20 shopping voucher in our quarterly prize draw.