

Person Specification

This post requires that the post holder has the following skills and experience to fulfil the job description.

When completing your application form, in section 6 “Person Specification” please address yourself to each of the points marked with an asterisk *. Please number each point and clearly explain how your experience, skills and knowledge meet the requirements specified.

Application forms without this completed section will not be accepted.

Experience

- * 1 **Experience of working with people with mental health issues and complex needs.**
- 2 Experience of crisis management and safety planning
- 3 Experience of multi-agency working.
- 4 Experience of needs and risk assessment.

Skills/Ability/Knowledge

- 5 Knowledge of the associated support needs of men and women with mental health and substance misuse difficulties.
- 6 A good understanding of housing management/tenancy issues.
- 7 A good understanding of accountability and confidentiality.
- * 8 **Ability to remain focused and calm in the event of an incident, including writing clear case notes and incident reports.**
- 9 Ability to work as a supportive and effective team member.
- * 10 **Ability to communicate effectively with clients, colleagues and other professionals.**
- 11 Computer literate with a competent working knowledge of using databases and Microsoft Office programmes including MS Word, Outlook and Excel and have the ability to be self-sufficient in terms of administration.

- * 12 **Ability to set boundaries, challenge appropriately and manage conflict constructively.**

Attitudes

- * 13 **Empathy with people with mental health issues and complex support needs and the ability to deal sensitively with clients in distress.**
- 14 A commitment to personal development.
- 15 Commitment to the development and implementation of Equal Opportunity Policies

Shore House is a CQC registered care home. The Government are introducing new regulations regarding working within CQC registered care homes. From 11 November 2021, you will not be permitted to work at this service unless you are able to provide evidence that you have been fully vaccinated against Covid19 or can provide evidence of medical exemption before starting employment at Shore House.