



# Project Consultant

## Fulfilling Lives - Hastings

### Person Specification

Ref: 833

**Project Consultant - Fulfilling Lives: Multiple and Complex Needs Project - Fixed Term Contract until 31<sup>st</sup> March 2022.**

This post requires that the post holder has the following skills and experience to fulfil the job description. Please address yourself to the points marked \* and explain clearly how your experience and knowledge meets each of these requirements.

## Experience

- \* 1 Lived experience of at least two of the following: mental ill health, alcohol/substance misuse, offending behaviour or homelessness.
- \* 2 Experience of using services in at least one of the following areas: mental health services, alcohol/substance misuse services, offending services, homelessness services.
- \* 3 Experience facilitating groups/ forums.
- \* 4 Experience being a representative for service users' views or experience as a group facilitator or Peer Mentor.

## Ability/Skills/Knowledge/Attitudes

- 5 Knowledge of local agencies (depending on whether applying for Brighton & Hove, Eastbourne or Hastings) that provide services to people with multiple and complex needs.
- 6 Good communication skills (both oral and written).
- 7 Good interpersonal and listening skills. Ability to listen to others and to ensure their views are represented.
- \* 8 Able to use IT, competent using internet, email and word applications and willing to develop skills in this area.
- \* 9 Ability to work well as part of a team and also on your own initiative.
- 10 Ability to work in a group setting.
- \* 11 Ability to communicate with members of the team as well as workers in other agencies in a professional and appropriate manner.

- \* 12 Ability to communicate with service users in a professional manner as well as being empathetic and sensitive.
- 13 Ability to evaluate, scrutinise information and be objective.
- 14 Able to use a problem solving approach.
- \* 15 Good organisational skills (ability to plan, organise your workload, good time keeping).
- 16 Ability to use line management supervision effectively.
- \* 17 Ability to talk in front of an audience.
- \* 18 Passionate about representing service users' views and improving services received by people with complex needs.
- \* 19 Empathy with people with complex support needs.
- 20 Commitment to Equality and Diversity.
- 21 Commitment to personal development.